

## FAQs

1. What does this transition mean for my pet's care?
  - a. *This merger allows us to continue offering the exceptional care you've come to know, but with the added benefit of a larger team working to support you and your pets and increased availability. Our expanded staff means we can provide even more personalized care and attention, ensuring your pets always receive the best treatment, right when you need it.*
2. Are there any changes to the location or hours?
  - a. *As of June 9<sup>th</sup>, 2025, all appointments will be seen at Kierland Animal Clinic at 14202 N. Scottsdale Road, STE 163, Scottsdale, AZ 85254. We will be open for appointments from 8:30am - 6pm.*
3. What about the staff or doctors I know and trust?
  - a. *Our team will remain the same! While you may see some new friendly faces as we continue to grow, our existing team is honored to continue being there to help keep your pets healthy and happy.*
4. How can I book an appointment?
  - a. *Appointments can be made by calling the practice at (480) 948-1420, or by requesting an appointment through PetDesk at <https://app.petdesk.com/request-appointment/kierland-animal-clinic>*
5. What if I have additional questions?
  - a. *Our team is here to help! Please do not hesitate to reach out to us with any questions or concerns. While our building and brand may be getting a fresh new look, our commitment to offering exceptional care and service is stronger than ever.*